



Nottingham City Local Involvement Network LINK Priorities and Issues Group

22nd July 2009
Unit E2Southglade Business Park,
Cowlairs, Nottingham, NG5 9RA

Present:
David Turner- DT
Barbara Venes- BV
Staff: Laura Marano - LM

	Actions
<p>1. Apologies Alan Humberstone Nettie Johnson</p>	
<p>2. Minutes from meeting on 1st of July 2009</p> <p>Amendments need to be made to previous minutes. Spelling of DT and BV’s names needs to be corrected.</p> <p>Some statements not clear – minutes too brief.</p> <p>Minutes approved.</p>	
<p>3. Physiotherapy reply</p> <p>LM provided copies of the response letter received from Mike Cooke (Chief Executive of Nottinghamshire Healthcare Trust). BV and DT read through the letter and discussions arouse around the following appropriate action.</p> <p>BV stated that we need to ensure the services users that raised the complaint with the LINK are not misguided to think that the LINK has the power to ensure the service will be available.</p> <p>LM suggested various actions the LINK can take to either raise awareness about the benefits of the service for people with adult mental health problems or substance misuse issues – or organize a consultation event with service users, the Manager of Substance Misuse Services and Director of Allied Health Professionals (giving service users a chance to voice their concerns). LM encouraged members to pursue the issue further.</p> <p>DT and BV agreed to send a copy of the response letter to the service users that raised the issue and ask them to send their feedback and recommendations for what they’d like the LINK to do on their behalf.</p>	LM

<p>4. Panel analysis scoring system</p> <p>Group awaiting final version of scoring system from AH. Scoring system so far is simple and easily to use. Directors decided to pilot the system with the current issue being addressed.</p> <p>5. Pilot scoring system</p> <p>Answers to Panel Questions:</p> <ol style="list-style-type: none"> 1. Yes 2. Possibly 3. Yes 4. Not by LINK 5. No 6. 1% of population – Adult mental health and substance misuse 7. Yes AMH and substance misuse service users. Yes likely to ask for help and are more excluded 8. Appears to be accurate 9. Severe for some service users and would increase the number of AMH and substance misuse service users but, no wider social impact. 10. Change to members of this community's quality of life will be reduced 11. No considerable impact – might increase crime rate and anti-social behavior 12. No 13. 6 months 14. 3 months 15. Letter to Chief Executive of service provider. Further meeting with service provider. Consultation with service users. 16. Minimal and cost effective. 17. Relatively easy 18. Yes 19. Score=4/3 	
<p>6. AOB</p> <p>None</p>	
<p>7. Date and time of next meeting: 4th August 2009 – 10:00am-12:00pm</p>	

Minutes taken by the Nottingham City LINKs TEAM

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