



LINK Recommendations 2009/2010

Nottingham City LINK ran four Task and Finish groups throughout 2009/2010. Two groups looked in to subjects related to Hospital Discharge: Pharmacy and Social Care. The other two groups looked at the proposed Local Information Finance Trust site at St Ann's and Transport, namely the Medilink service.

25 recommendations were made to service commissioners and providers. These recommendations will be followed and monitored after the various deadlines;

Hospital Discharge – Medication Dispensation	
Recommendation	Deadline for response
<ul style="list-style-type: none"> • Involvement in Patient Information strand of the ongoing improvement plans 	21 st May
<ul style="list-style-type: none"> • Improved patient information in the Discharge Lounge 	16 th July
<ul style="list-style-type: none"> • Patient satisfaction between patients waiting on the Ward or in the Discharge Lounge 	15 th October
<ul style="list-style-type: none"> • Equal policy and practice in QMC and the City Hospital. 	30 th July
<ul style="list-style-type: none"> • Review discharge and transfer policy. 	15 th October
<ul style="list-style-type: none"> • Flexible discharge policy 	15 th October
<ul style="list-style-type: none"> • Monitoring process for prescription assembly on ward 	15 th October
Transport – Medilink	
Recommendation	Deadline for response
<ul style="list-style-type: none"> • Increase funding to expand the service to run later than 6pm and possibly on the weekends 	30 th July
<ul style="list-style-type: none"> • Coordinate surgery times and patient appointments with the expansion of the service. 	30 th July
<ul style="list-style-type: none"> • Adding stops on the Medilink route 	30 th July
<ul style="list-style-type: none"> • Sustainable expansion of Medilink in collaboration with the Local Development Framework. 	30 th July
<ul style="list-style-type: none"> • Disability access to bus stops and buses. 	30 th July
<ul style="list-style-type: none"> • LTP3 service user engagement and consultation for route changes 	30 th July



St Ann's Joint Service Centre (LIFT) *	
Recommendation	Deadline for response
<ul style="list-style-type: none"> • LINK monitoring the level of consultation with residents over the next 12 weeks 	9 th July
<ul style="list-style-type: none"> • Include 4 specific health service in the JSC plans 	9 th July
<ul style="list-style-type: none"> • Work with the Renewal Trust to reduce duplication of services 	8 th October
<ul style="list-style-type: none"> • Dentist in the JSC 	8 th October
<ul style="list-style-type: none"> • Other services to be included in JSC 	Ongoing
<ul style="list-style-type: none"> • Information about the impact of the JSC on the Post Office; Library; Market Place 	9 th July
<ul style="list-style-type: none"> • Public meeting to cover specific aspect of the JSC plans 	9 th July
<ul style="list-style-type: none"> • Resident representation on panels and meetings 	9 th July

*A meeting between LINK, the Local Information Finance Trust team, Nottingham Primary Care Trust and Nottingham City Council is due to take place in the near future to review the recommendations and deadlines for responses.

The full reports can be found on the publications page of this website. Please contact LINK if you would like to find out more information on 0115 975 4647 or info@strongerlocalvoice.com.