



Domiciliary Dentist Care

Gedling

Source

A priority issue was raised in the Gedling workshop regarding the difficulties when trying to obtain a domiciliary dental service in the Gedling borough. Gedling has a population 112,100. Out of this population some residents will require a domiciliary dental visit.

Focus

A possible shortage of available domiciliary dentist services in this area.

Inform community how to access this service.

Output


Held discussion and research with NHS PALS service surrounding dentistry services in Gedling. NHS PALS have a procedure in place and this issue is recognised by them. The current process asks patients that require a domiciliary dental service to contact PALS directly; they will then be referred to Park House in Carlton where an appointment will be arranged.

There is set a criterion that needs to be met, if you meet criteria there will be a waiting time of no longer than 4 weeks from first contact to appointment.

If the criteria set by Nottinghamshire County NHS are not met then a list of dentists with disabled access is available for you to find an appointment at a surgery nearby.

The NHS also has a form available on its website to apply for a domiciliary dentist appointment. In special circumstances (see appendix 2).

Spoke to dental practices in the area about how they meet requirements and any improvements that could be made (see appendix 3).



Held a discussion with Gedling CVS about access and support to services. Agreed information could be disseminated through CVS and LINKs networks.

Inform community in Gedling of findings by attending meetings and local events.

Press release sent to LINKs participants in this area, press release sent to CVS network.

Add hyperlink to LINK website for NHS.

Outcome

The community of Gedling are aware of how to contact the PCT with any dentistry issues.


The community of Gedling are well informed of the existing process for gaining access to a domiciliary dentist.

Gedling Dentists are aware of issues faced by some patients trying to access services.

Dentists increased to work in partnership between those who have disabled access and those who do not.

Providing easier access to dentist surgeries in the area will decrease the requirements for a domiciliary visit.

Less demand on dentist domiciliary services will ensure that appointments can reach those most isolated and unable to attend practices.



Appendix 1

Hi Alison

I explained to those who were present that if a domiciliary dentist is required then the patient can contact PALS on 0800 028 3693 and we will make a referral to Park House at Carlton who will contact the patient and make an appointment. This process will normally take up to a month. This is not an ideal system but it is being reviewed and it has to be kept in mind that requests are very few. To gain a domiciliary dental appointment the patient has to be housebound, this is not a service for people who can be taken to a normal dental surgery or who need disabled access, if that is the case we keep a list of dentists who have ground floor surgeries and disabled access.

Regarding more worthwhile issues to try and improve any of the access issues raised or communication issues listed on the outcomes from the Workshop.

Kind regards

Denise.

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PALS freephone number: 0800 028 3693

Appendix 2

**Nottingham Salaried Dental Services.
Referral for Dental Treatment**

Patient details	NHS Number
First name	
Family name	
Address	
Post Code	
Tel No	Date of Birth

Referrers details:-	GMP details:-
Name	Name
Address	Address
Tel No	Tel No

Reasons for referral - as discussed with the Patient.

(Please refer to acceptance protocol. Inappropriate referrals will be returned) If Yes please give details:-

Details	
1. Learning difficulties	Yes / No
2. Severe Mental Health problems	Yes / No
3. Autistic Spectrum disorders	Yes / No
4. Severe/Complex medical problems	Yes / No
5. Bleeding disorders	Yes / No
6. Severe physical problems	Yes / No
7. Very young Children with extensive decay	Yes / No
8. Very nervous children -Details of previous attempted dental treatment must be given	Yes / No
9. Life limiting conditions	Yes / No
10. Domiciliary care	Yes / No

Appendix 3

Dentist	Disability Access and Domiciliary Home visit request.	Procedures in place.
Choices Dental Practice.	Flat access and wheelchair users.	People should be able to visit surgery as full access. Will offer domiciliary visit.
Carlton Hill Dental Care.	Do not have disability access. No domiciliary visit offered.	Refer to another practice that has access.
The Pear Tree Dental Practice.	Flat access and surgery downstairs.	People should be able to visit surgery as full access. Will offer domiciliary visit.
The Dental Surgery.	Disabled access.	To receive a home appointment go through the PCT. Will give out number.
Mapperley Dental Care.	Disabled access.	Would give a domiciliary visit in special circumstances. It is the dentist's discretion.
The Dental Practice	All surgeries are downstairs. Disabled access.	Head Office of practice cluster would offer a alternative and home visit.
Sherwood Dental Centre	Not disabled access.	Contact the PCT to find an appointment with Dentist with access or domiciliary care.
The Arnold Dental Centre	Disabled access.	Would give a domiciliary visit in special circumstances. It is the dentist's discretion.

