

"To improve facilities on emergency holding wards at QMC and City Hospital campuses (NUH), enabling patients to be treated with dignity and respect".



Task and Finish Group: Dignity and Respect on Holding Wards (SRU, B3 and D57).

Date: 27.06.11

Location: Friends Meeting House, Rosemary Street, Mansfield, NG19 6AB

Action Log.

Agenda item	Action	Who	Action taken & date done
1 Welcome and Apologies	Welcome and apologies given.	EP	27.06.11
2 Definition of dignity – what does dignity mean?	<p>To decide what dignity means generally and what NUH view as dignity.</p> <p>To find a definition of dignity and email it to LT/HC and bring to the next meeting.</p> <p>To find a definition of respect, privacy, care and email it to LT/HC and bring to the next meeting.</p> <p>Is there a member of staff in NUH who oversees privacy & dignity in care? Host team to contact Katie Moore to find out.</p>	<p>RS</p> <p>AH/RS</p> <p>Host</p>	<p>By the 25.07.11</p> <p>By the 25.07.11</p> <p>To do w/e 1st July 2011</p>

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<p>3 Original issue from workshops inc.</p> <p>Planning triangle</p> <p>More detail from referrer</p>	<p>The referrer raised the issue at a work shops and didn't leave any contact details, so we are unable to get more detail.</p> <p>To pick out examples of good practice on holding wards in other hospitals. Is there a general standard all hospitals work to?</p> <p>Are holding wards exempt from any policy?</p> <p>To send a Stat 20 letter to the person at NUH responsible for overseeing dignity and respect:</p> <ul style="list-style-type: none"> • Can we have a copy of the annual staff assessment of holding wards? • How are conditions monitored? • Who trains staff and to what standard? • Who is trained and who is not? • Public involvement – what has NUH done to ensure procedures are good? How do they monitor/assess local needs? <p>To contact PAL'S only if more information is needed after Katie Moore response to Stat 20 already sent</p> <ul style="list-style-type: none"> • How many complaints about dignity and privacy have they had? • How many relate to holding wards? <p>NUH Quality Account to be added into T and F folder.</p>	<p>Host</p> <p>Host</p> <p>Host</p> <p>Host</p> <p>Host</p> <p>Host</p>	<p>To send w/e 1st July 2011</p> <p>27.06.11 by HC</p>
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